

alezpass.com (AlezPass) Privacy Policy

Here at AlezPass we believe that the less information we have about you the better.

And since our business model involves selling the service for a reasonable price, we don't need to harvest information to make money.

We have written this Privacy Policy to provide you with information on how we use your data and which of your personal information we have in our system.

Information We Hold and How We Use It

Our service is to provide you with alternative to create a strong password in an easy way. We save the code that correspond to every user, in a secure way possible, so that every person will have a unique conversion codes. But we don't know, track or save your short password, that you use to get the actual password. We don't track your activity to see which password is used for which online system. We don't save any data about users except the full name, email address and your Google or Facebook id assigned by both companies.

We may use your contact information to communicate with you about Service activity, provide support, and send you other information such as product updates and announcements. You may choose to stop receiving communications from us, except certain important notifications such as billing and account security alerts.

Keeping Your Information Safe

We have implemented strict access controls to limit who can access Service Data. Only certain employees, vendors, and contractors of AlezPass have the ability to access or review Service Data, and Service Data is only accessed for valid business needs such as but not limited to providing customer service, evaluating Service performance and use, and monitoring and improving our infrastructure. We utilise nondisclosure agreements, firewalls, cryptographic protections, two factor authentication, and other standard measures to prevent unauthorised access to your information.

Under no circumstances do we ever use your Secure Data for any purpose other than transferring your encrypted Secure Data between your devices and delivering it to you, maintaining a copy in our databases to ensure that your devices are up to date and that you have a backup, and ensuring the integrity of your data.

Due to the nature of our design and the sensitivity of the information you entrust to us (even in encrypted form), it may not be possible for us to help you with certain customer service requests unless you are listed as an account owner and are communicating from your verified email address. In the event that you change your email address, is very important that you update your email on your The Password Converter account(s) or you may eventually lose access.

Cookies

We set and use cookies on our own domains and subdomains to provide an enhanced experience. We also use certain third party analytics packages that may set cookies on your computer. However both of these are optional. You can therefore disable cookies in your browser and continue to use our Services without impact.

Designed Primarily for Adults

We do not produce our Services for nor market our Services to children, including those thirteen years old or younger. However you may add your own children as users to our Services, but you are solely responsible for their use of our Services.

Disclosure

We have both policy and technological protections to prevent the unauthorised disclosure of information. However we do reserve the right to disclose any information we have if compelled to do so by a court of law with competent jurisdiction, and in such an event we will hand over requested Secure Data and Service Data. If permitted by the order issued by the court, we will notify you of such a request and whether or not we have complied. However your Secure Data should remain private as long as you keep to your Responsibilities for Protecting Your Data as outlined above. If we have a reasonable and good faith belief that a disclosure is necessary to prevent criminal activity or damage to life or property, we may disclose Service Data to the authorities.

We have never and will never sell customer information. We use your Secure Data for no purpose other delivering it to your devices.

If you send us email or Service Data, that information will be maintained on servers provided by our vendors.

Updates to our Privacy Policy

At our discretion we may make changes to this Policy and note the date of the last revision. You should check here frequently if you need to know of updates to our Privacy Policy. Previous versions will be made available from this page.

A Quick Note

This Privacy Policy is an internal and binding Policy at AlezPass. it is not an agreement or contract with you.

Contact Us

If you have any questions about this Policy, you can contact our support team or

info@yosaltechnologies.com

44 Stanley Avenue,
Johannesburg, GP, 2001,
South Africa